

MODULE 7

BILLING, CLAIMS & REVENUE SYSTEMS

SPEECH THERAPY



3 Ethics CEUs • ON-DEMAND • SELF-PACED • OPEN TO MEMBERS & NON-MEMBERS

Getting the clinical work right is only half the job; being paid fairly and lawfully for that work is the other half.

This module guides Speech-Language Therapists through the complete billing and revenue cycle: coding claims correctly, understanding what happens after submission and building a practice that remains financially sustainable over the long term.



Billing & Coding

The ethical foundations of billing, ICD-10 coding for speech-language pathology, the National Reference Price List (NRPL), invoices and statements, funding-motivation letters and common coding and billing errors.



Claims, Reimbursement and Compliance

Understand how medical schemes assess claims, why claims may be rejected or underpaid, and which documentation and compliance principles help protect practice revenue.



Revenue Optimisation and Sustainability

Identify the factors that drive practice revenue, common sources of revenue leakage and ways to balance patient affordability with practice viability.



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By the end of this module, you will be able to:

- Code and bill speech-language therapy services accurately using the appropriate ICD-10 and tariff or procedure codes.
- Recognise the ethical and legal boundaries of compliant billing practices.
- Follow a claim through the full revenue cycle and identify why claims are rejected, delayed or underpaid.
- Identify and address common sources of revenue leakage in private practice.

Who it's for: Speech-Language Therapists in private practice who want to strengthen their billing and coding practices, reduce rejected or underpaid claims, improve revenue-cycle management and maintain ethical, compliant billing systems.

Members – R800 • Non-members – R1 050

How it works: Watch the pre-recorded presentations, complete the practical activities and then pass a short, auto-marked online assessment (multiple-choice questions, with a pass mark of 80%) to earn 3 Ethics CEUs. The module is practical and aligned with HPCSA requirements throughout.

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